Adding a Device

From the Online Banking dashboard, click Manage Profile below your name to the top left of the page.

| John Smith Manage Profile | Synergy Bank | | | |
|------------------------------|-------------------|---|--|--|
| View Accounts | COUNTS (I) | ± Q + | | |
| ≑\$ Move Money | \$0.00 | | Syner | Bank |
| Deposit Checks | Updated: Jan 22, | 2020 10:34:49 AM C | | |
| Manage Cards | Checking *0016 | \$0.00 > Balance: \$0.00 > | Q | ھ |
| Find Locations | GOALS | : | OCATIONS C. | ALL WEBSITE |
| Messages | Goals | QUIC | K PAY | 1 |
| Manage Alerts | 1 | Payees m | marked as favorites appear here. Use the | ✓ button above to add or remove payees from the list |
| Reports | | MON | ITHLY ACTIVITY | |
| Documents | Set you | r goals | | |
| G+ Log Out | The more f | the better! \$0.60-\$0.40 | | |
| | ADD | SOAL \$0.20 \$0.00 \$0.00 \$0.00 | | • • • • • • • • |

From the My Profile page, click **Phone**.

| John Smith Manage Profile | < Synergy Bank | | |
|------------------------------|--|----------------|---|
| View Accounts | MY PROFILE | SUB-USERS | + |
| S Move Money | | | |
| n Deposit Checks | ADD PHOTO | | |
| Manage Cards | John Smith Last Login: Jan 22, 2020 at 10:18 AM | | |
| Find Locations | Contact Settings | | |
| Messages | Phone | , () | |
| Manage Alerts | Email dustin.jarvi | s@csiweb.com > | |
| Reports | Change Username | > | |
| C Documents | Change Password | > | |
| Dr. Los Out | Change Security Questions | > | |

From the Manage Devices page, click Add New Mobile Device.

| John Smith Manage Profile | < Synergy Bank |
|------------------------------|--|
| View Accounts | MANAGE DEVICES 0 Devices Edit existing devices or add a new one |
| =\$ Move Money | NO DEVICES |
| Deposit Checks | + Add new mobile device |
| 🖨 Manage Cards | |
| Find Locations | |
| Messages | |
| Manage Alerts | |
| Reports | |

In the Device Setup pop-up window, fill in the phone number and a nickname for the device. Select the type of device by clicking the appropriate logo. If your device can receive text messages, click the radio button to the right of the question so that a green circle with a check (\checkmark) appears. Click Add Device.

| y Bai | nk | |
|----------|--|---|
| S | DEVICE SETUP X | < |
| add a ne | Phone Number (985) 851-2217 | * |
| +, | NICKNAME Synergy Bank | |
| | Your device's nickname is how it will be referenced when signing in later or editing device settings. SELECT YOUR DEVICE | |
| | Can your device receive a text message? | |
| | Use other mobile device or landline | |
| | | ¥ |
| | ADD DEVICE | |

The Device Setup Complete pop-up window will alert you that the enrollment process is complete. To set up notifications, click **View New Device**. From the Edit Device page, click **SMS**. A text code will be sent to the device.

| | DEVICE SETUP COMPLETE | × |
|----|---|---|
| ne | | * |
| +, | | I |
| | Congratulations! You have finished the enrollment process. Now let's set up some notifications to help keep you up on top of your accounts and money. | I |
| | You can also add another device at this time. | |
| | | |
| | | |
| | CLOSE | |
| | | |

| | • | |
|--|---|------------------------------------|
| | NOT VERIFIED | |
| | Send Verification Code via: | |
| | SMS | |
| NICKNAME Synergy Bank | | |
| DEVICE TYPE IOS | | |
| PHONE NUMBER (985) 851-2217 | | |
| SMS Text Banking | | OFF |
| SMS Text Alerts | | OFF |
| If you intend to utilize the text messaging apply. The number of messages you may | option, send HELP to 662265 for help, send STOP to 662265 to receive depends on your account settings. | cancel. Message and data rates may |

Enter the code sent to the device in the Verification Code field. Click **Verify Device**. The Edit Device page will alert you that the device has been verified.

| EDIT DEVICE | |
|--|------------------------|
| | |
| Enter the verification code that you received below: | |
| VERIFICATION CODE | required |
| | |
| Resend Verification Code | 1 |
| NICKNAME Synergy Bank | 1 |
| DEVICE TYPE IOS | |
| phone number (985) 851-2217 | 1 |
| SMS Text Banking | OFF > |
| SMS Text Alerts | OFF > |
| If you intend to utilize the text messaging option, send HELP to 662265 for help, send STOP to 662 | 265 to cancel. Message |

To turn on SMS Text Banking, click **Off** to the right of SMS Text Banking. Click **Turn On** to Confirm SMS Text Banking in the pop-up bar.

| EDIT DEVICE | | |
|--|---------------------|------------------------|
| - verified | | |
| IICKNAME ynergy Bank | 1 | |
| DEVICE TYPE IOS | | |
| PHONE NUMBER (985) 851-2217 | 2 | |
| SMS Text Banking | FF > | |
| SMS Text Alerts | FF > | 1 SMS Text Banking on? |
| If you intend to utilize the text messaging option, send HBLP to 66/2265 for help, send STOP to 6 cancel. Message and data rates may apply. The number of messages you may receive depends account settings. | 62265 to on your | |
| REMOVE THIS DEVICE | | |

Once confirmed, click the arrow to the right of the green **On** button.



A list of accounts will be displayed. Click **Off** to the right of each account for which you wish to activate SMS Text Banking. The **Off** button will switch to **On** and turn green once activated.



To set up SMS Text Alerts, click the back arrow to return to the Edit Device page. Click **Off** to the right of SMS Text Alerts. Click **Turn On** to Confirm SMS Text Banking in the pop-up bar.

| EDIT DEVICE | | |
|---|---|--|
| | • • VERIFIED | |
| NICKNAME Synergy Bank | | , |
| DEVICE TYPE IOS | | |
| PHONE NUMBER (985) 851-2217 | | , |
| SMS Text Banking | | ON |
| SMS Text Alerts | | OFF |
| If you intend to utilize the text messagin and data rates may apply. The number of | g option, send HELP to 662265 for help, send t of messages you may receive depends on your | STOP to 662265 to cancel. Message account settings. |
| | REMOVE THIS DEVICE | |

