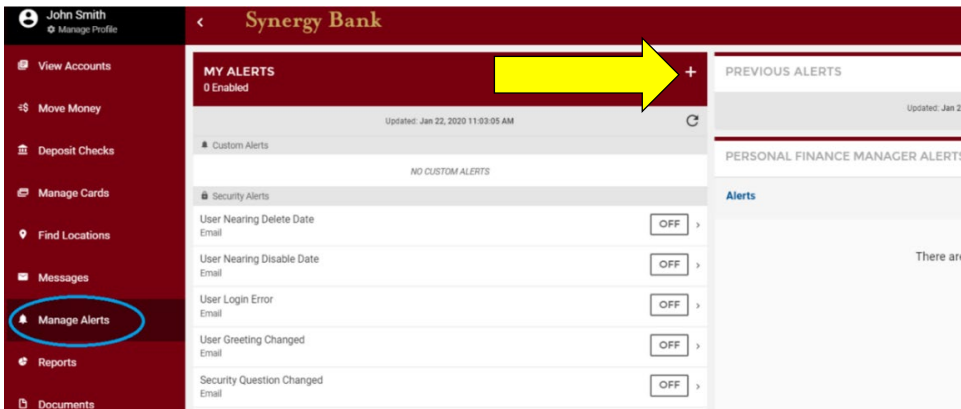


Managing Alerts

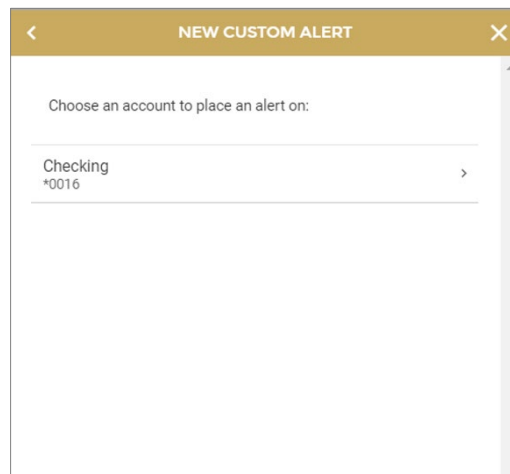
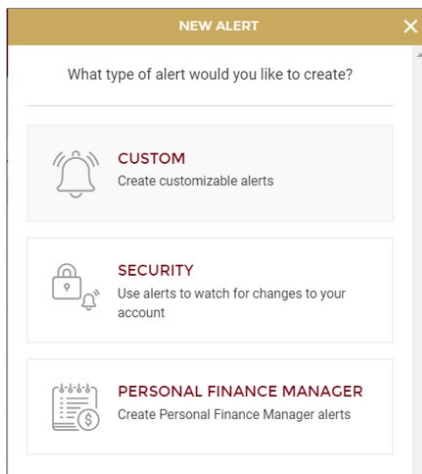
Click **Manage Alerts** from the menu to the left of the page. From the My Alerts screen, click the plus (+) at the top of the maroon bar.



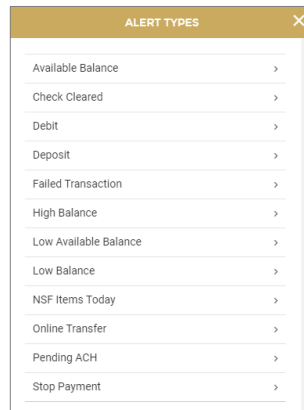
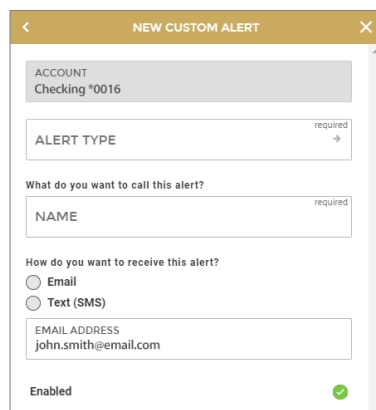
Choose the type of alert you want to set up from the New Alert window. See instructions for each alert type below.

Custom

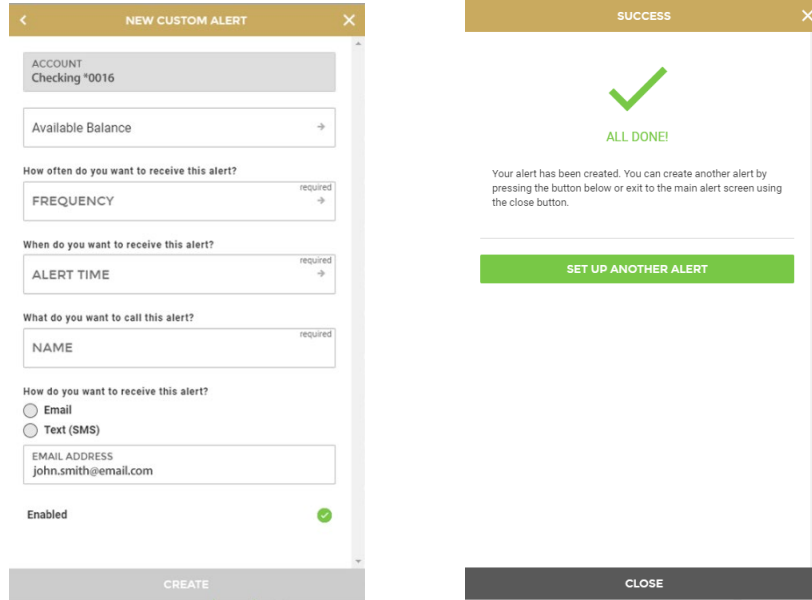
Click **Custom**. From the New Custom Alert pop-up, choose the account to place the alert on.



Once the account is selected, click **Alert Type** and choose the type of alert you'd like to add from the from the list.



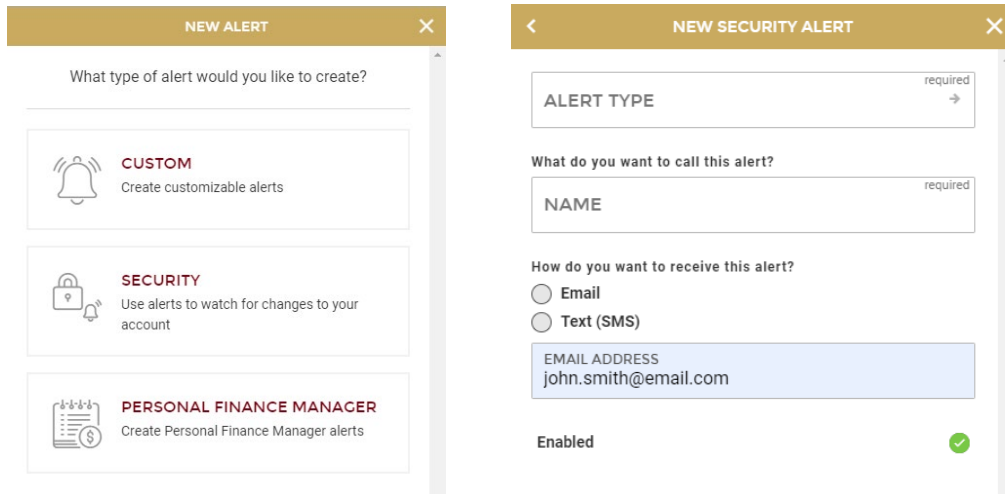
Fill the fields that correspond with the alert type. Click **Create**. Note: You will not be able to click **Create** until all required fields are filled.



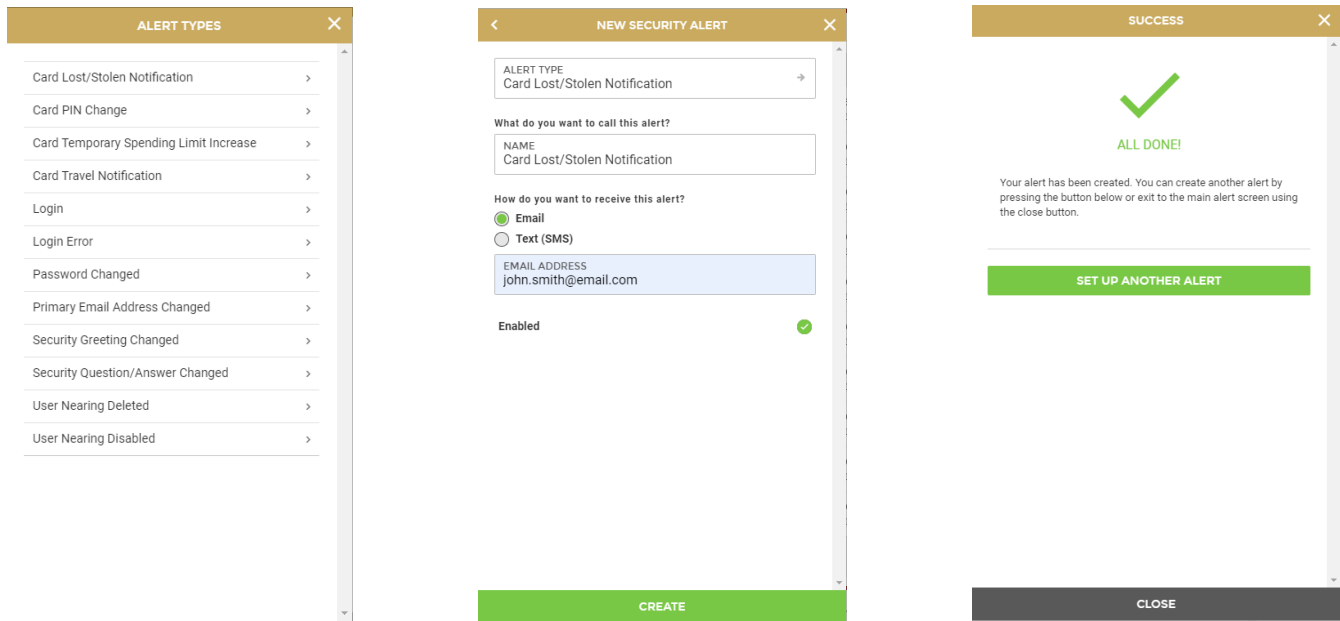
You'll receive an All Done message once the alert has been created. To set up another alert, click **Set Up Another Alert** and repeat the steps above.

Security

Click **Security**. From the New Security Alert pop-up, click **Alert Type**.

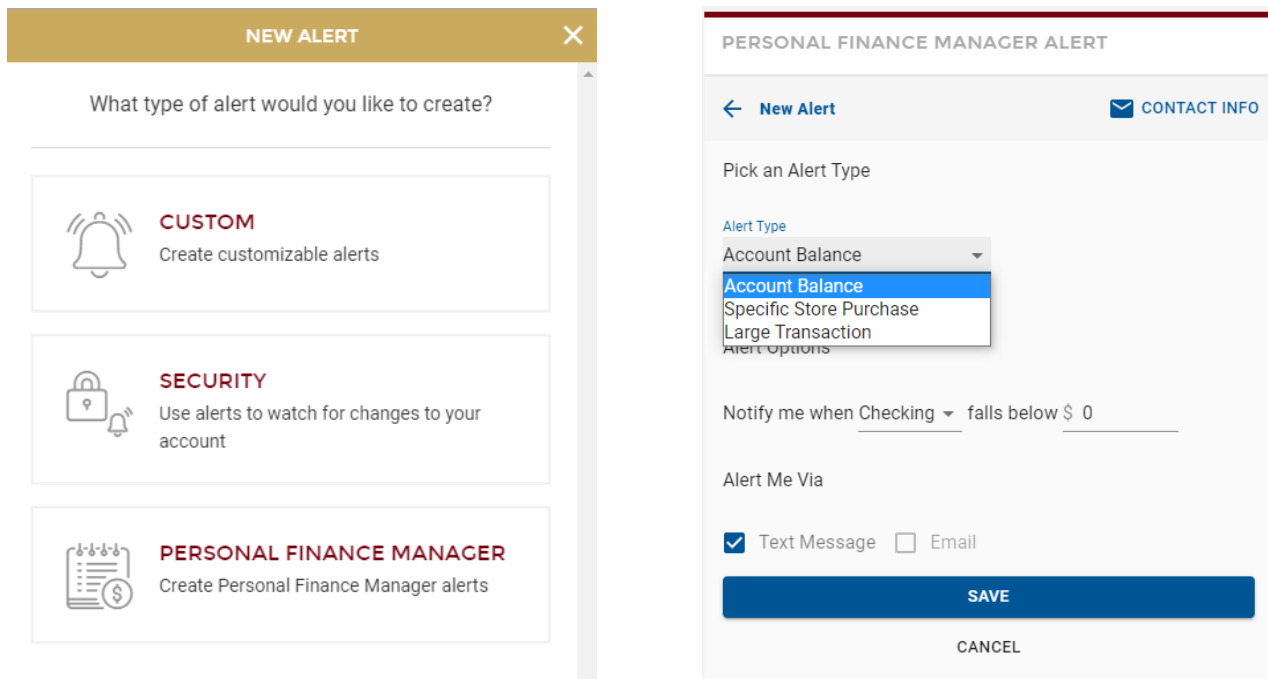


On the Alert Types pop-up window, click on the type of alert you wish to add to your accounts. Fill the fields that correspond with the alert type. Click **Create**. Note: You will not be able to click **Create** until all required fields are filled. You'll receive an All Done message once the alert has been created. To set up another alert, click **Set Up Another Alert** and repeat the steps above.



Personal Finance Manager

Click **Personal Finance Manager**. From the Personal Finance Manager Alert screen, choose the Alert Type from the drop-down menu (Account Balance, Specific Store Purchase, or Large Transaction).



Fill in the Alert Options that correspond with the selected Alert Type. Choose how you'd like to be alerted by clicking the box before Text Message or Email. You may select both options. Click **Save**. The alert will now be displayed at the bottom right-hand corner of your Online Banking Dashboard.

PERSONAL FINANCE MANAGER ALERT

[← New Alert](#) [CONTACT INFO](#)

Pick an Alert Type

Alert Type
Account Balance

Your Checking account falls below \$200.

Alert Options

Notify me when Checking falls below \$ 200

Alert Me Via

Text Message Email

SAVE

CANCEL

PERSONAL FINANCE MANAGER ALERTS

[CONTACT INFO](#)

Alerts

Account Balance

Notify me when **Checking** has fallen below **\$200.**

Editing Alerts

To edit an alert, click **Manage Alerts** on the Navigation Menu. A list of alerts will be displayed.

JOHN SMITH
Manage Profile

Synergy Bank

View Accounts
Move Money
Deposit Checks
Manage Cards
Find Locations
Messages
Manage Alerts
Reports
Documents
Log Out

MY ALERTS
15 Enabled

Updated: Jul 21, 2020 9:29:41 AM

Custom Alerts

- Debit > \$200
Email john.smith@email.com **ON**

Security Alerts

- Card Lost/Stolen Notification
Email john.smith@email.com **ON**
- Card Travel Notification
Email john.smith@email.com **ON**
- Card PIN Change
Email john.smith@email.com **ON**
- Temporary Card Limit
Email john.smith@email.com **ON**
- User Nearing Delete Date
Email john.smith@email.com **ON**
- User Login Error
Email john.smith@email.com **ON**

PREVIOUS ALERTS

Updated: Jul 21, 2020 9:28:37 AM

- Daily Balance
▲ (985) 851-2217 Jul 21, 2020 8:02 AM
- Card Lost/Stolen Notification
■ Email john.smith@email.com Jul 17, 2020 1:22 PM
- User Login Error
■ Email john.smith@email.com Jun 29, 2020 2:22 PM
- User Login Error
■ Email john.smith@email.com Jun 26, 2020 8:50 AM
- User Login Error
■ Email john.smith@email.com Jun 24, 2020 9:38 AM
- User Login Error
■ Email john.smith@email.com Jun 22, 2020 11:41 AM
- User Login Error
■ Email john.smith@email.com Jun 18, 2020 9:25 AM
- User Login Error
■ Email john.smith@email.com May 28, 2020 11:27 AM
- User Login Error
■ Email john.smith@email.com May 06, 2020

Click the bar of the alert you want to edit to open the Edit Alert screen. Edit alert as necessary. Click **Save**.

MY ALERTS
15 Enabled

Updated: Jul 21, 2020 9:29:41 AM

Custom Alerts

- Debit > \$200
Email john.smith@email.com **ON**

Security Alerts

- Card Lost/Stolen Notification
Email john.smith@email.com **ON**

EDIT CUSTOM ALERT

NAME
Available Balance

ACCOUNT
Checking *0019

TYPE
Available Balance

How often do you want to receive this alert?
FREQUENCY
Daily

When do you want to receive this alert?
ALERT TIME
1:00 PM

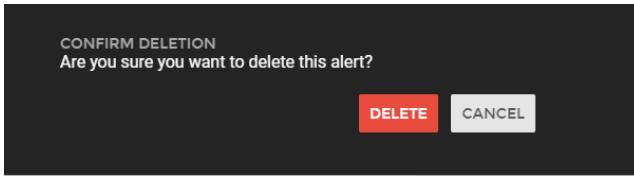
PHONE NUMBER
(985) 851-2217

Enabled

DELETE THIS ALERT

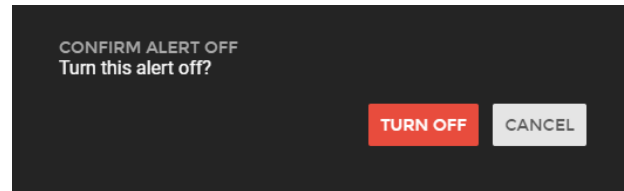
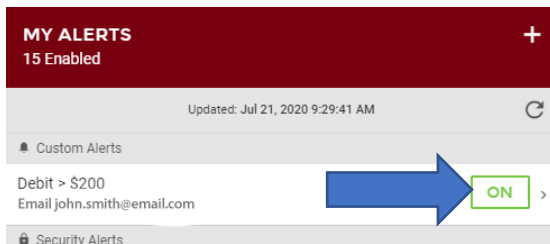
SAVE

To delete the alert completely, click **Delete This Alert** on the Edit Alert screen. On the Confirm Deletion pop-up bar, click **Delete**.



Turning Alerts Off and On

If you just wish to turn off the alert, click the green **On** button to the right of the alert. Click **Turn Off** on the Confirm Alert Off pop-up bar.



The button will now appear black and with the word **Off**. To turn the alert back on, click **Off**, then confirm by clicking **Turn On** on the Confirm Alert On pop-up bar.

